

Browser tabs: (2) Radius Housing, Radius Housing (@Radi..., Twitter Analytics accou..., Analytics, General Needs Tenants, General Needs Tenants

Address bar: radiushousing.org/cp/pages/edit/covid-19/support/general-needs-tenants

Live Preview

Done

Main Page Aside Sidebar

You can find out more information here:

<https://www.nidirect.gov.uk/campaigns/coronavirus-covid-19>

Further details are included in the guidance

<https://www.communities-ni.gov.uk/publications/covid-19-guidance-social-housinglandlords-and-tenants>

To all Radius Residents,

There have been various announcements from the Northern Ireland Executive in recent weeks on the steps it is taking to reopen society and support you and your family to move on with your lives. The safety, security and wellbeing of all Radius residents is a key priority and having considered the advice and support that the Department for Communities has issued the following information may be of use to all Radius tenants.

SUPPORTING YOU

Rent, payments and support

Some residents will face difficulties with paying their rent which are beyond their control and related directly to the COVID-19 emergency. Our housing officers and dedicated welfare advisors are available to discuss any concerns you may have.

You can contact your housing officer on 03301230888. In addition, information on relevant benefits and who to contact can be accessed on the NI Direct website:

<https://www.nidirect.gov.uk/articles/coronavirus-covid-19-and-benefits>

STAYING SAFE IN YOUR HOME

Maintenance, repairs and property access

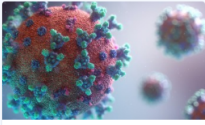
The ability to carry out maintenance and repairs safely, while at the same time observing public health guidance, will be kept under constant review. Priority will continue to be given to those repairs which affect your ability to live safely in your home. External repairs have resumed and other works will follow as restrictions ease.

You can report a repair on 0330 123 0888, Option 1.

It is important to follow sensible precautions when there is a need for a contractor or

General Needs Tenants

Connect 24



Help & Advice

READ MORE

Taskbar: Inboxes - catlin.mcc..., My Meeting - Meet..., FW Website - Mes..., General Needs Ten..., Analytics 06072020 ..., Draft General Need..., 12:37 06/07/2020