

Radius Facebook Rules

Radius Housing monitors their social media accounts on a regular basis throughout the working day. We are online Monday-Thursday between the hours of 9:00am to 5:00pm, and Friday 9am – 4.30pm. We will respond to your enquiries as soon as possible. Our aim is to help you or direct you to people and/ or departments who can assist you, wherever possible. However, we cannot accept any content that is deemed offensive to other users, which may be unlawful, or is in breach of our House Rules.

We reserve the right to remove comments, without notification, including those which:

- bully, harass or intimidate any individual or organisation
- are unlawful, libellous, defamatory, abusive, threatening, harmful, obscene, profane, sectarian, sexually oriented or racially offensive
- contains inappropriate language
- are spam (persistent negative and/ or abusive commenting in which the aim is to provoke a response)

Radius Housing also reserve the right to remove, block and/or report users from our Facebook page who violate these rules via direct message or on our Radius Housing page. **If you think that you have seen a user breaking any of these rules you can alert us by emailing communications@radiushousing.org.**

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