

NEW

RADIUS MAIL

ISSUE NO. 22

SEPTEMBER 2022

Radius
HOUSING



Radius Big Coffee Week



We're holding **our Annual Radius BIG Coffee Week during 29th August - 5th September** In the hope of raising much needed funds for our Corporate Charity Air Ambulance NI. This year is extra special as we celebrate Air Ambulance NI's 5th Anniversary. Without donations, they cannot commit to saving brains, limbs and lives every day. It is vital that we can do what we can to help out and get money in the red boxes. We have a number of schemes getting involved in this event and we are super excited to see how much money is raised.

Summer Brunch'n



Mount Royal Fold in Donaghadee, thoroughly enjoyed their garden party. They opted for a 'Summer Brunch' in the glorious sunshine.



Report a Repair Online

Did you know that you can report a repair online? Our team aims to log your repair within 24 hours. Go to:

www.tinyurl.com/RadRepairs or email: responserepairs@radiushousing.org

If your repair is an emergency, please phone the office on 0330 123 0888.

Keep in the Know

Follow us on Facebook, Twitter and Instagram **@RadiusHousing**



Deerfin Fold Knitting Club

The tenants of Deerfin Fold have knitted for different missions they enjoy the chat and especially the tea and cake. They knit and crochet blankets, jumpers teddies and little bags for the children. Well done all.



Welfare Advice

Providing advice, support and advocacy on all aspects of benefit entitlement. Radius Welfare Advice Officers are on hand to support and assist you with: **Benefits, Universal Credit and Budgeting.**

Get in touch with your Scheme Coordinator or Housing Officer if you would like a referral.

If you have anything you would like to share in our next newsletter, please speak to your Scheme Coordinator, Housing Officer or email us at tenant.engagement@radiushousing.org



NEW

RADIUS MAIL



The conference will be held on Monday 19th September at the Glenavon Hotel Cookstown, we look forward to seeing everyone there and of course watch this space next month to hear who the winners are of:

- *Best Kept Garden*
- *Good Neighbour*
- *Community Pride*
- *Healthy Living and Learning*
- *Creativity*
- *Inspirational Young Person*



Annual Review

Our Annual Review is now on the Radius website and includes information on our **values, future plans** and **strategic direction**.

It also lays out Radius' commitment to ensuring value for money and our Consolidated Statement of Comprehensive Income for the year ended 21 March 2022.

Corporate Plan

The third strategic theme of our Corporate Plan is Empowered People:

Our staff showed great resilience and resourcefulness over the course of the pandemic. Almost overnight those in offices embraced home-working while those in supported and sheltered settings provided excellent frontline care and support.

Our transformation to a hybrid and more agile way of working was accelerated during this time and looking beyond the pandemic we have exciting plans to redefine our service model.

Priority 1: Managing out of Covid-19.

Priority 2: Move to hybrid and agile working.

Priority 3: Radius Academy.

Priority 4: Advocating for customers.

We want to hear from you

We would love to hear your stories.

Perhaps a hobby or skill that you would like to feature?

Well done to **Eamon from Riverview** who took part in a local chess competition!

Good Relations Week

The Community Relations Council's celebration of peace building and cultural diversity work will run from Monday 19th to Sunday 25th September 2022.

The theme this year will be 'Change Starts with Us' and a focus on the UN's Sustainable Development Goals to highlight the challenges we face as a region. It will also demonstrate we can work together to promote inclusivity and sustainable growth in our communities.

The Community Relations Council is encouraging everyone to get involved and celebrate. Find out more information about how you can get involved by visiting their website at www.goodrelationsweek.com

Radius has a number of free events running on Good Relations Week across: Belfast, Derry/Londonderry, Coleraine, Portstewart, Dungannon, Omagh and Ballymena.

Speak to your scheme coordinator for more information or email: tenant.engagement@radiushousing.org



If you have an emergency repair while our offices are closed, call us on 02890 42 10 10

