



Do you have concerns about damp or mould in your home?

We treat damp and mould very seriously as it can potentially pose a threat to health. Please follow these 4 simple steps to organise an inspection of your home:

1

REPORT

Tenants should contact Radius to report any concerns with damp and mould in their home. (details overleaf)

2

INSPECT

Our Assets Team will get in touch to arrange an appointment to inspect the issue.

3

TREAT

Your Assets Officer will arrange for any treatments required to resolve the cause of damp or mould.

4

EDUCATE

Your Assets Officer will be able to provide advice on how you can help manage mould. We will keep you informed throughout the process and confirm with you if the cause of mould is damp or condensation.

Radius HOUSING



Help and Support:

If you would like further information on how to reduce condensation in your home or to report damp, please visit our website

www.radiushousing.org

Alternatively you can contact our office on

0330 123 0888

Head Office: 3-7 Redburn Square
Holywood BT18 9HZ
t: 0330 123 0888
e: info@radiushousing.org



Everyone has a place

Radius HOUSING



Differences Between Damp & Condensation

Let's get it RITE

Report / Inspect / Treat / Educate

Everyone has a place

Damp Mainly Occurs Outside The Home



Condensation Occurs Within The Home

DAMP CONDENSATION

Let's get it RITE with Damp, Condensation & Mould

Rising damp, penetrating damp and condensation are the three most common types of damp situations that may affect a home. Identifying the root cause and treatment is the easiest way to avoid it leading to further issues.

**Condensation
Occurs Within
The Home**



**Damp Mainly
Occurs Outside
The Home**

What is condensation?

Condensation occurs inside your home when moist air hits a cold surface. This moist air then condenses on cool surfaces such as walls, windows, tiles, and mirrors leaving behind small drops of moisture. Condensation can be caused by excessive moisture in the air, lack of ventilation and/or heating.

Condensation can cause black mould to form on walls, window frames, carpets and soft furnishings. Condensation commonly occurs in kitchens and bathrooms where high levels of moisture are produced due to increased activity in these areas.

Taking the necessary steps to manage condensation in your home reduces the risk of further issues developing.

For further help and information on condensation see Radius Understanding Condensation Leaflet.

For more information scan QR code



What is rising damp?

Rising damp affects ground floor rooms and is caused by ground water soaking up into the walls and floors. This is usually because a damp proof course or damp proof membrane is not working.

Rising damp appears at ground level, mainly along skirting boards causing visible staining on the wall in the form of a tide mark and flaking paint. Rising damp can occur when there is poor drainage or blocked drains.

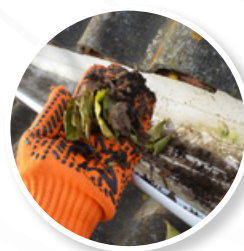
What is penetrating damp?

Common causes of penetrating damp may include blocked or damaged guttering, downpipes or roof valleys, broken or damaged roof tiles, coverings or flashings or leaking pipework within walls, floors and roof spaces.

Penetrating damp will often appear as damp patches on walls or ceilings, which may darken when it rains.



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A Radius tenant approved publication

Report / Inspect / Treat / Educate

**Radius
HOUSING**

Everyone has a place