

Safety & Risk:



Gas Safety



Fire Risk



Legionella



Communities:



Voids
Target is <1.6%



Rent Arrears
Target is 10%



Re-Lets
Target is < 35 days



Transfer Assessments
(within 21 days)
Target is 100%

Corporate Services:



Percentage of complaints
responded to within
policy requirements
(Policy requirement 80%)

91.3%



Number of complaints
to date
(Up to end of November)

119



Percentage of complaints
upheld to date
(Within financial year)

36%

Assets:

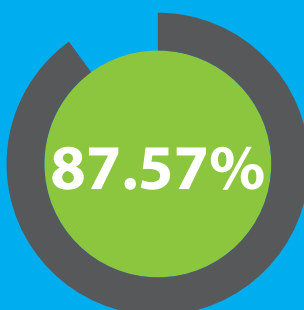
Response Repairs



Emergency
Target is 91%



Urgent
Target is 91%



Routine
Target is 90%

Post Inspections



Over
£1,000 | 100% with
95.89% passed
(Not reporting for figures under £1,000)