

# RADIUS MAIL



Providing our tenants up-to-date news & advice

ISSUE NO. 023

OCTOBER 2022

Radius  
HOUSING

## Tackling Anti-Social Behaviour



A screenshot of our new site

Radius acknowledges that everyone is entitled to live in peace within their neighbourhood and is committed to tackling anti-social behaviour in our communities.

This includes, taking a multi-agency approach to tackling anti-social behaviour (ASB) in our communities, working together with the PSNI, Local Councils and other agencies.

In Summer 2022, together with staff and tenants, Radius launched an ASB Toolkit on our website to help our communities. See our 'quick guide' opposite to see how our tool kit can help you.

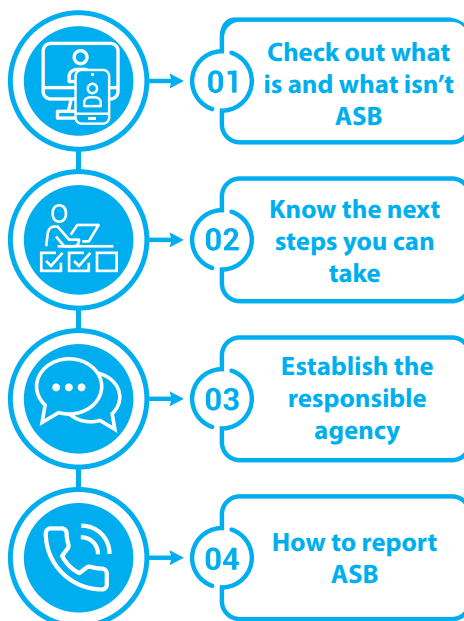
If you want to find out more about how Radius tackles ASB in our communities, our ASB Policy is also available on our website:

<https://tinyurl.com/yc7ymd38>

If you have concerns about ASB in your community please speak to your Housing Officer, or if there has been a criminal incident contact emergency services immediately.

## Anti-Social Behaviour Quick Guide

You're just a couple of clicks away - visit our website and try our NEW ASB TOOLKIT for yourself!



## What's Happening?

### 20th October Area panel meeting

Tenants can join us at the Hollywood Boardroom from 1100h or virtually via zoom. Spaces are limited at the Hollywood Boardroom and must be registered on a first come first registered basis. So, register your place now. For tenants wishing to join via zoom, devices are available by contacting the Tenant Engagement Team. Did you know the Minutes from our Area Panel Meetings are now available on the Radius website? Also ask your Scheme Coordinator to print a paper copy, helping you keep up to date on how tenants can be involved in shaping the services you receive.

<https://tinyurl.com/4ztr3swv>.

### 24th October

Radius HOUSING TENANT 2022 CONFERENCE

Rescheduled for Monday 24th October 2022 at the Glenavon Hotel Cookstown, stay tuned next month for the winners of the Radius Heroes Awards.

### 29th October

Winter clocks change!

## Coming soon!



### Radius Community Chest

Funding projects in Radius Communities with grants available from £250-£1000. To apply contact our Tenant Engagement Team on 03301230888 or email [tenant.engagement@radiushousing.org](mailto:tenant.engagement@radiushousing.org)

IT HAS NO PLACE!



Anti-Social Behaviour

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## Book us in! National Book Month

It's held each year in October, the celebration focuses on the importance of reading, writing and literature.

Did you know there are 96 branch libraries and two mobile libraries and a home call service in Northern Ireland. Library membership is free, and you can join at any age – simply visit any library and bring proof of your name and current address.

- Free membership and lending service includes books, large print, e-books, newspapers, e-magazines and audio books
- Free Wi-Fi, access to computers and support for people to access online information and services
- Special events celebrating local culture and creativity
- Programmes events and activities for all age groups
- Access to information about public services and activities in the community
- Printing, scanning, and photocopying (small charge applies)
- You now can renew your overdue books online, by telephone or in person without the dreaded overdue charge for returning your book late.

Go online and check out their website!

**libraries ni**  
[www.librariesni.org.uk](http://www.librariesni.org.uk)

## A guide to cutting the cost of your food shop

Did you know that the average household throws out £500 worth of food per year. By following the Consumer Council shopping tips we can save money and reduce waste.

Before you  spend:

1. Do a stock take of your cupboards and fridge to see what you have.
2. Plan the meals you are going to have for the week and think about using up leftovers.
3. Make a shopping list and stick to it.
4. Set yourself a budget.
5. Try to avoid going shopping on an empty stomach as you are sure to buy more items than needed.
6. Remember your own shopping bags.

**Downshift your brands** – If you normally buy premium brands, try shifting to a regular brand or supermarket own brand.

**Buy loose items** – pre-packed and prepared items can often cost more. Save yourself some money and buy loose fruit and vegetables in the quantities that you will use.

**A not so special offer** – Do not assume offers are good deals. Always look at the price per unit, work out which represents the best value for money. Remember, it is only a good deal if you need it!

**Use it or lose it** – More than half the food we throw away can be eaten. Eating anything past the use by date can be risky, but best before date is just for guidance. Use taste, sight, and smell to decide but if in doubt throw it out!

**Reuse and recycle** – Consider buying refills to cut down on price and waste. End of aisle promotions - Check the end of aisle displays and promotions if they are actually good value for money or ask yourself if you really need them.



## Welfare Advice

Providing advice, support and advocacy on all aspects of benefit entitlement.

Radius Welfare Advice Officers are on hand to support and assist you with:

- Benefits
- Universal Credit
- Budgeting

Get in touch with your Scheme Coordinator or Housing Officer if you would like a referral.



## Basic Digital Skills Training

Radius Housing have teamed up with Advice NI who have Digital Skills volunteers who will deliver the course face to face in our schemes.

Would you like to learn how to use a device and learn how to do online shopping, stay safe online, send and receive emails, stay in touch with family and friends and join zoom meetings?

All you need to do is commit to attending the training for 5 weeks and we can provide you with the device for the duration of the training.

For more information, please speak to your Scheme Coordinator or Contact Lesa on 07803897719.



## Reporting a Repair Online

[www.tinyurl.com/RadRepairs](http://www.tinyurl.com/RadRepairs)

or email:

[responserepairs@radiushousing.org](mailto:responserepairs@radiushousing.org)

Want to be in our next newsletter?

please speak to your Scheme Coordinator, Housing Officer or email us at:  
[tenant.engagement@radiushousing.org](mailto:tenant.engagement@radiushousing.org)



**THIS MONTH'S UPDATE**  
Ballinascreen Fold raised £500  
and Shuttlefield Fold raised £717  
WELL DONE!

If you have an emergency repair while our offices are closed, call us on  
**02890 42 10 10**

