

Professional Boundaries

What are Professional Boundaries?

Professional Boundaries are a clear set of guidelines that staff must follow to maintain a professional relationship with all service users.

Professional Boundaries at Radius Housing

We believe that it is important for our staff to be professional and approachable at all times. And at Radius Housing we have a clear set of guidelines that staff must follow to ensure that they remain both professional and approachable.

We aim to provide a service that is free from abuse, favouritism and prejudice.

What should you expect from a Radius employee?

A Radius employee will:

- respect your beliefs and wishes
- treat information about you with confidentiality
- use appropriate language when talking to you
- respect your personal space
- address you the way you wish to be addressed

A Radius employee must not:

- socialise with you outside the support relationship
- influence you with their own beliefs
- lend or give money to you
- borrow money from you
- lend or give you their personal items
- borrow your personal items
- send you a birthday or Christmas card unless it is on behalf of the whole staff team
- act as a witness or be appointed as an Executor of your Will
- engage in any form of uninvited and unnecessary physical contact with you
- attend a social event that you have arranged, such as a birthday party or wedding
- engage with you socially via social networking sites
- share their own or other employees' personal information with you
- initiate a friendship or an intimate relationship with you
- be discriminatory towards you
- take responsibility for your personal items

Radius employees must also apply the above guidelines to your friends and family.

If a Radius employee has been unprofessional with you, you can contact Radius Housing on 0330 123 0888 or send an email to info@radiushousing.org. You can ask to speak to a manager in confidence. Alternatively, you can leave a message, and you will get a response within 24 hours.

Please contact Radius Housing on 0330 123 0888 or send an email to info@radiushousing.org if you require this leaflet to be produced in a different format or language.